



RESTORATIVE PRACTICES POCKET SCRIPTS

Restorative Chat

Restorative Chat

Target

Aggressor

Onlooker

What happened?

I just noticed/heard... (if there's some level of acknowledgement)

What happened?

What were you thinking?

What happened?

What do you think (X) wanted?

How have you been affected?

How are you feeling?

Who has been affected?

Who has been affected?

How do you feel?

What can we do to make things better?

How can we make sure this doesn't happen again?

What can I do to help?

What can we do to make things better?

How can we make sure this doesn't happen again?

What can I do to help?

What can we do to make things better?

How can we make sure this doesn't happen again?

What can I do to help?



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Brief Intervention—No Blame

Brief Intervention—No Blame

Target

Aggressor

Onlooker

What happened?

How are you feeling?

(X) is feeling... What do you think could be a reason for this?

(X) is feeling... What do you think could be a reason for this?

What do you want to happen?

How can we make sure this doesn't happen again?

What can I do to help?

What can you do to help (X) feel better?

How can we make sure this doesn't happen again?

What can I do to help?

What can you do to help (X) feel better?

How can we make sure this doesn't happen again?

What can I do to help?



RESTORATIVE PRACTICES

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Restorative Chat—Early Years Student

Restorative Chat—Early Years Student

Purpose	Ask	Or Say
Engage And Describe	When you... What did you want?	
Encourage Thoughtfulness	When you... Did you make a good choice or a bad choice? When you... How did ... feel?	When you... You made a bad choice When you... You made...feel...
Problem Solve	At school it's not okay to... What can you do differently next time? What do you need to do or say to make things better? Do you need to say sorry?	At school it's not okay to... Next time I want you to... To make things better you need to say sorry and...



RESTORATIVE PRACTICES

POCKET SCRIPTS

Small Group Discussion

Small Group Discussion

Describe Behaviour

I have noticed that...

What has been happening?

What do you think when this happens?

Reflect

How do you feel when...?

Who has been affected?

How do you think they feel?

Problem Solve

What needs to be done to sort this out?

What can you do to sort this out?

What can we do to make sure this does not happen again?



RESTORATIVE PRACTICES POCKET SCRIPTS

Mediation

Mediation

Describe

Thank you for the chance to talk with you about...

(NB: Explain rules—take turns and listen, be honest and respect confidentiality.)

(To each student in turn)

Can you tell me what happened from your side?

How have you been affected?

Do either of you have anything else you would like to add?

(To each student) Do you have any other suggestions?

Negotiate

(To each student) What would you like to see happen to sort out this problem?

(Target) How do you feel about these suggestions?

Do you have other ideas that could improve these suggestions?

(Aggressor) What do you think about this?

Agree

Do you both think these suggestions will solve the problem?

Is there anything else you would like to say to each other?

Thank you both for helping to sort out this problem. (If necessary) We will meet again at (such and such a time) to check how things are going.